



## OSGE



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### Dealing with *Embarrassing Topics*

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### **Learning Objectives**

- Identifying the issue and cultural elements
- What is professionalism?
- Consultation skills in taking a sexual history

# Topics that may be embarrassing culturally and between the sexes

- Male doctors asking female patients about their periods, vaginal symptoms and sexual history
- Female or male doctors enquiring about erectile dysfunction in males
- Enquiring about anal symptoms
- Patient or doctor is overfamiliar e.g. inappropriate eye contact, touch or revealing personal details inappropriately

#### What is professionalism?

"A set of values, behaviours, and relationships that underpins the trust the public has in doctors."

- Expertise competent in practised knowledge and skills
- Standards keeps up to date, high standards for any new medical issue, or thing that related to medical
- Respectability personal appearance and dress, manner with others
- Responsibility and reliability time keeping, completes work tasks as if need more test or investigation
- Probity good, honest, upright as in financial or when interactions with high authorities
- Conduct good and open behaviour nothing hidden, every thing should be clear and open
- Respect for patients (courteous & maintain patient dignity), the law and maintains patient confidentiality and privacy

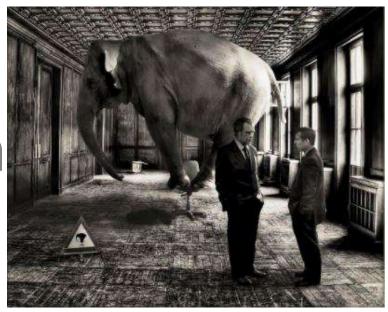
# The context of professionalism when asking a sexual history professional meaning you almost keep a facade a masquerade and that you

don't pass any judgment

Remember you are a professional:

- so you don't pass on any judgement and your questions are asked in a matter of fact and routine way
- maintain patient confidentiality (all the information the patient gives you is confidential *unless* with their *consent* you need to share that information with another health professional involved in their care)
- you need to maintain a professional manner when asking these questions – showing respect and dignity to the patient
- being a professional is like an *act* where you hide your own judgements, emotions and feelings

### The elephant in the room



Often patients may not feel comfortable
 talking about their sexual history, sexual partners or sexual practices

• In a more conservative Islamic society these topics *may be* taboo amongst strangers even the family

• Doctors themselves may be embarrassed to ask these personal questions

#### Consultation skills in asking a sexual history

#### How to introduce the topic?



Warning shot – `I am going to ask you a few questions about your sexual health and practices. I understand that these questions are very personal, but they are important for your overall health.'

- Asking their permission `Are you OK if I proceed?' Do you have any questions before I ask these questions?' `Is that OK with you?'
- Normalising `As part of your medical history I need to ask you...', `Just so you know, I ask these questions to all of my adult patients, regardless of age, gender, or marital status.'
  - as in dermatology diseases, that need to ask about infection in vagina or penis
- Framing the topic / question `Because of the symptoms (e.g. vaginal discharge) you describe I need to ask you some questions to know how best to help you. Is that OK?'



• Building patient trust and maintaining patient confidentiality – `Like the rest of your information, this information is kept in strict confidence.'

### Specific questions in asking a sexual history

#### matter of fact and non-judgemental

- Do you have a regular sexual partner at the moment?
- Is your partner male or female?
- Can I ask if you have had any (other) sexual partners in the last 12 months?
- How many were male? How many female? for sexual transmitted disease
- Do you use barrier contraception (condoms) sometimes, always or never (particularly ask this if they have had more than 1 partner in the last 12 months)?
- Can I ask what kind of sexual contact you have had? (genital, anal or oral?)

  may cause infection by HIV or herpes simplex
- Have you ever had a sexually transmitted infection? (when, how treated, any recurrence, ask specifically about HIV testing)

#### Resources

Douglas G, Nicol F, and Robertson C. Macleod's Clinical examination, p16-17.

www.cdc.gov/std/treatment/sexualhistory.pdf