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Medical uncertainty in clinical practice

- **Uncertainty (in medical student) stems from :**

- 1- Personal ignorance.
- 2- Limitation of available medical knowledge.

- **Patient factors in causing medical uncertainty:**

- 1- Uncertainty in history
- 2- Inappropriate prioritization of history
- 3- Test availability
- 4- Variable response to treatment
- 5- Access to variable sources of info on the same topic
- 6- Influence of society

- **Physician factors:**

- 1- Poor communication skills
- 2- Inappropriate assessment of probability
- 3- Physician's tolerance to uncertainty
- 4- Test interpretation
- 5- Inability to apply evidence – based treatment
- 6- Inability to appraise best evidence
- 7- Influence of medical organization and local practice environment

*** every diagnostic process begins with uncertainty

*** there are many cognitive errors that lead to a wrong diagnosis

*** The major obstacle to effective decision – making : uncertainty

Conceptualization of uncertainty:

- **Proposition 1 :** (sense of doubt that blocks or delays the action)

Features :

- 1- Subjective
- 2- Inclusive
- 3- Its effect on action

Delayed action occurs most explicitly in drawing a contrast between 2 generic decision making models (consequential action (alternatives ,values and there consequences)+ obligating action(implement the action that is appropriate for the situation)

- **Proposition 2 :** (the ability to classify uncertainty types according to their **issue** and **source**)

3 basic issues :

- 1- Outcomes

- 2- Situation
- 3- Alternatives

2- 3 basic sources (causes):

- 1- Incomplete info
- 2- Inadequate understanding
- 3- Undifferentiated alternatives

• Kinds of uncertainty:

- 1- Technical (inadequate scientific data)
- 2- Personal (unaware of personal wishes)
- 3- Conceptual (inability of applying abstract criteria to concrete situation)

** One could with experience and effort address the issue of technical and personal uncertainty, the problem of conceptual uncertainty could continue to remain

Sources of uncertainty :

1- Variation among individuals

Major source: **A- biological** differences among individuals

(**host factors** : age / genetic make-up / gender / birth order / blood group / health / weight)

But the most important contributor is : **B- environment** (biological factors interact in a complex manner)

Significant environmental factors Include :

Diet , exercise , addiction, behavior , mental attitude , stress , social support , culture , infections , hygiene , education , income , traffic , crowding , health services , pollution

C-laboratories : diagnostic tools are never perfect even in most ideal conditions and they vary with respect to equipments, appliances, reagents, and methods; and the quality and quantity of technicians

2- Incomplete knowledge :

2 types of deficiencies are common

1- --Lack of full information because :

- ❖ the patient has forgotten,
- ❖ is not able to explain,
- ❖ the records not available,
- ❖ the investigation required such as CT scan is prohibitively expensive, or
- ❖ because of lack of time as in an emergency situation.

2-- Limitation of knowledge (medical science is incomplete in many aspects)

+ limitation of recall

3- Diagnostic therapeutic and prognosis (diagnostic ,treatment ,prognostic)

How to make cope with uncertainty ?

- 1- Reduce ignorance by gaining full information and understanding
- 2- Attain as much control and predictability as possible (by learning and responding to the environment)
- 3- Wherever ignorance is irreducible , treat uncertainty statistically

• Basic strategies of coping with uncertainty :

1- Reducing uncertainty

- a- Collect additional info
- b- Deferring decisions until additional info become available
- c- If there is no additional info available , extrapolating from available info
 - ^ use statistical methods to predict future events
 - ^ assumption – based reasoning
 - ^ filling gap un firm of knowledge by making assumption
- d- Control the sources of variability which reduce predictability.

2- Acknowledge uncertainty

This strategy is either unfeasible or too costly

**decision maker can acknowledge uncertainty in 2 ways :

- a- Taking it into account in selecting course of action
- b- Preparing to avoid or confront potential risks

***Organization cope with uncertainty this way by : structural response

3- Suppressing uncertainty

Include :

- a- Tactics of denial (ignoring undesirable strategy)
- b- tactics of rationalization

The evidence of evidence – based practice implementation EBP :

This practice available for a number of conditions such as asthma , heart failure , diabetes

EBP : reliable + sensible

Best evidence include observed evidence from :

- 1- Randomized controlled trails
- 2- Evidence from other scientific methods such as: descriptive and qualitative research
- 3- Use info from case reports
- 4- Scientific principles + expert opinion

Common elements of EBP models are :

- 1- Selecting a practice topic
- 2- Critique and synthesis of evidence
- 3- implementation
- 4- Evaluation of the impact on the patient care + providers performance
- 5- Consideration of the context / setting in which the practice is implemented

Steps of EBP :

1- Knowledge creating

Conducting research and packaging relevant research findings

2- Diffusion and dissemination

Involve partnering with professional opinion leaders and health care organizations

3- Organizational adoption and implementation (final stage)